

# Overall Satisfaction

## Satisfaction for Visits to National Forest Recreation Facilities and Services

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	3.5	7.3	14.1	27.0	48.0	4.1	4.4	242
Developed Facilities	0.5	0.2	5.1	15.5	78.7	4.7	4.3	285
Condition of Environment	0.7	1.3	4.5	17.7	75.8	4.7	4.8	495
Employee Helpfulness	0.0	1.2	0.4	1.7	96.7	4.9	4.4	134
Interpretive Displays	1.6	2.8	14.3	18.6	62.7	4.4	4.1	275
Parking Availability	1.8	4.2	6.1	14.4	73.4	4.5	4.3	485
Parking Lot Condition	0.2	0.6	4.7	16.0	78.5	4.7	4.1	467
Rec. Info. Availability	0.3	4.6	12.6	22.3	60.3	4.4	4.2	347
Road Condition	4.1	4.6	8.3	22.7	60.4	4.3	4.3	261
Feeling of Safety	0.1	0.8	0.8	9.6	88.8	4.9	4.7	496
Scenery	0.1	0.0	4.7	13.0	82.1	4.8	4.8	497
Signage Adequacy	2.8	5.4	9.9	20.8	61.0	4.3	4.3	470
Trail Condition	0.0	2.1	5.4	25.4	67.0	4.6	4.7	339
Value for Fee Paid	0.0	3.4	1.0	4.5	91.1	4.8	4.5	169

**Selected Subunits:**

Nantahala-Pisgah NFs (National Forests in North Carolina) (FY 2018)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A National Forest Visit is defined as the entry of one person upon a national forest to participate in recreation activities for an unspecified period of time. A National Forest Visit can be composed of multiple Site Visits.

Calculations are computed using weights that expand the sample of individuals to the population of National Forest Visits.