Overall Satisfaction

Satisfaction for Visits to National Forest Recreation Facilities and Services

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	10.7	12.0	22.4	25.0	29.9	3.5	4.2	82
Developed Facilities	0.0	2.0	5.2	35.0	57.8	4.5	4.1	86
Condition of Environment	0.0	0.9	3.9	15.7	79.5	4.7	4.9	124
Employee Helpfulness	0.0	0.0	2.9	5.4	91.6	4.9	4.5	51
Interpretive Displays	0.0	1.2	21.8	23.1	53.8	4.3	3.8	103
Parking Availability	0.5	9.9	9.5	17.5	62.6	4.3	4.3	117
Parking Lot Condition	0.0	1.4	2.4	23.1	73.1	4.7	4.0	116
Rec. Info. Availability	0.0	2.4	21.3	24.0	52.3	4.3	4.0	111
Road Condition	0.4	7.3	9.4	30.6	52.3	4.3	4.5	109
Feeling of Satefy	0.0	0.0	7.9	8.1	84.0	4.8	4.6	124
Scenery	0.0	1.1	2.6	13.0	83.3	4.8	4.7	125
Signage Adequacy	0.4	2.2	1.9	19.8	75.7	4.7	4.8	121
Trail Condition	0.0	1.1	4.0	20.3	74.6	4.7	4.5	116
Value for Fee Paid	0.5	1.5	2.0	10.9	85.0	4.8	4.6	100

Selected Subunits:
Mt. St. Helens NVM (Gifford Pinchot NF) (FY 2016)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A National Forest Visit is defined as the entry of one person upon a national forest to participate in recreation activities for an unspecified period of time. A National Forest Visit can be composed of multiple Site Visits.

Calculations are computed using weights that expand the sample of individuals to the population of National Forest Visits.