

Satisfaction - DUDS

Satisfaction for Visits to Day Use Developed Sites

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	2.4	3.5	7.4	30.5	54.8	4.3	4.5	253
Developed Facilities	0.1	2.8	1.8	18.0	76.0	4.6	4.5	342
Condition of Environment	0.0	1.1	2.9	17.4	77.8	4.7	4.8	377
Employee Helpfulness	0.7	1.5	0.4	15.9	81.5	4.8	4.7	191
Interpretive Displays	0.1	1.4	16.9	13.0	67.0	4.4	4.2	249
Parking Availability	3.7	1.8	11.5	26.1	55.6	4.2	4.4	352
Parking Lot Condition	0.3	2.6	8.7	24.4	60.2	4.3	4.1	346
Rec. Info. Availability	0.3	6.0	4.9	16.7	67.9	4.3	4.5	290
Road Condition	0.1	4.9	7.9	22.2	62.8	4.4	4.3	202
Feeling of Safety	0.0	0.0	3.3	14.2	80.3	4.7	4.7	375
Scenery	0.0	0.0	1.1	4.9	92.8	4.9	4.8	377
Signage Adequacy	0.3	1.5	9.3	28.3	57.1	4.3	4.4	349
Trail Condition	0.0	1.3	6.4	19.6	70.1	4.5	4.7	225
Value for Fee Paid	1.2	2.3	21.8	30.0	42.7	4.0	4.5	159

Selected Regions:

Pacific Southwest Region (R5) (FY 2020)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of DUDS Site Visits.