

Satisfaction - GFA

Satisfaction for Visits to Undeveloped Areas (GFAs)

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	10.1	13.5	10.8	26.0	39.6	3.7	4.6	482
Developed Facilities	0.9	2.0	8.3	22.2	66.7	4.5	4.5	447
Condition of Environment	0.6	2.2	5.4	18.1	73.6	4.6	4.8	1,364
Employee Helpfulness	0.7	2.1	6.7	7.9	82.6	4.7	4.7	293
Interpretive Displays	3.9	4.9	20.5	20.0	50.7	4.1	4.2	677
Parking Availability	1.9	5.8	9.9	15.6	66.9	4.4	4.4	1,223
Parking Lot Condition	1.8	3.2	9.3	18.6	67.1	4.5	4.2	947
Rec. Info. Availability	2.9	4.6	18.3	23.0	51.2	4.1	4.4	960
Road Condition	2.7	5.6	8.2	25.6	58.0	4.3	4.3	1,081
Feeling of Safety	0.2	1.6	3.4	12.7	82.1	4.7	4.7	1,354
Scenery	0.1	1.0	1.7	9.2	87.9	4.8	4.8	1,368
Signage Adequacy	4.8	5.8	14.1	21.7	53.6	4.1	4.4	1,251
Trail Condition	1.6	2.4	6.7	24.2	65.1	4.5	4.6	1,018
Value for Fee Paid	0.8	2.6	6.3	14.7	75.5	4.6	4.6	306

Selected Regions:

Pacific Southwest Region (R5) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of GFA Site Visits.