

Satisfaction - OUDS

Satisfaction for Visits to Overnight Developed Sites

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	4.0	7.3	7.3	26.1	55.3	4.2	4.7	391
Developed Facilities	0.4	1.7	2.3	26.8	68.8	4.6	4.3	403
Condition of Environment	0.1	0.8	2.8	27.3	69.0	4.6	4.7	475
Employee Helpfulness	1.4	0.6	4.4	9.9	83.7	4.7	4.5	255
Interpretive Displays	0.7	8.0	11.6	21.0	58.8	4.3	4.2	255
Parking Availability	0.7	1.7	2.6	19.8	75.1	4.7	4.3	455
Parking Lot Condition	0.2	1.0	3.2	24.3	71.3	4.7	4.2	394
Rec. Info. Availability	0.6	2.8	16.7	30.9	49.0	4.2	4.1	388
Road Condition	1.2	1.9	10.2	28.5	58.2	4.4	4.2	389
Feeling of Safety	0.2	0.2	0.9	16.1	82.6	4.8	4.6	471
Scenery	0.1	0.7	1.9	14.5	82.7	4.8	4.6	478
Signage Adequacy	0.0	2.4	6.6	30.3	60.7	4.5	4.4	456
Trail Condition	0.2	0.5	10.9	17.9	70.4	4.6	4.2	271
Value for Fee Paid	1.5	3.3	11.1	29.3	54.7	4.3	4.5	365

Selected Regions:

Intermountain Region (R4) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of OUDS Site Visits.