

Satisfaction - OUDS

Satisfaction for Visits to Overnight Developed Sites

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	2.8	4.3	5.6	24.8	62.6	4.4	4.6	593
Developed Facilities	0.5	1.5	6.6	20.6	70.9	4.6	4.3	618
Condition of Environment	1.6	2.0	3.1	24.0	69.2	4.6	4.7	720
Employee Helpfulness	3.4	3.0	5.0	15.9	72.7	4.5	4.4	382
Interpretive Displays	4.6	7.1	23.5	21.8	43.1	3.9	3.8	437
Parking Availability	0.6	4.8	8.2	17.5	68.8	4.5	4.2	683
Parking Lot Condition	0.5	2.8	9.4	17.3	70.0	4.5	3.9	582
Rec. Info. Availability	2.8	7.7	20.3	29.1	40.1	4.0	4.1	576
Road Condition	2.0	6.1	10.4	30.0	51.4	4.2	4.2	655
Feeling of Safety	0.0	0.9	2.7	13.9	82.5	4.8	4.6	709
Scenery	1.1	0.6	3.7	13.1	81.5	4.7	4.7	720
Signage Adequacy	1.2	6.8	11.7	24.4	55.8	4.3	4.3	693
Trail Condition	0.5	4.5	10.7	26.3	58.0	4.4	4.3	429
Value for Fee Paid	1.9	7.4	5.6	19.2	65.9	4.4	4.4	505

Selected Regions:

Northern Region (R1) (FY 2005, FY 2006, FY 2007, FY 2008, FY 2009)

Rocky Mountain Region (R2) (FY 2005, FY 2006, FY 2007, FY 2008, FY 2009)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of OUDS Site Visits.