

Satisfaction - GFA

Satisfaction for Visits to Undeveloped Areas (GFAs)

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	1.0	4.9	12.8	20.8	60.4	4.3	4.1	785
Developed Facilities	2.1	1.8	10.5	27.7	57.9	4.4	4.0	782
Condition of Environment	1.2	3.1	4.8	23.6	67.3	4.5	4.6	2,331
Employee Helpfulness	1.0	1.6	10.8	14.2	72.4	4.6	4.2	585
Interpretive Displays	1.6	8.3	23.8	25.3	41.0	4.0	3.6	1,017
Parking Availability	1.5	3.6	8.7	19.9	66.3	4.5	3.9	1,793
Parking Lot Condition	1.0	2.6	11.8	25.6	59.0	4.4	3.7	1,488
Rec. Info. Availability	2.8	6.1	18.2	27.2	45.7	4.1	3.9	1,526
Road Condition	2.6	7.0	13.2	29.7	47.5	4.1	4.1	2,001
Feeling of Safety	0.1	0.9	4.8	14.4	79.7	4.7	4.4	2,261
Scenery	0.4	0.5	2.2	12.6	84.3	4.8	4.6	2,343
Signage Adequacy	1.7	7.1	12.6	25.9	52.7	4.2	4.0	2,045
Trail Condition	1.2	3.5	9.7	22.4	63.2	4.4	4.3	1,624
Value for Fee Paid	2.9	1.6	12.6	25.0	57.9	4.3	4.2	367

Selected Regions:

Northern Region (R1) (FY 2005, FY 2006, FY 2007, FY 2008, FY 2009)

Rocky Mountain Region (R2) (FY 2005, FY 2006, FY 2007, FY 2008, FY 2009)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of GFA Site Visits.