

# Overall Satisfaction

## Satisfaction for Visits to National Forest Recreation Facilities and Services

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	0.9	3.9	10.5	26.4	58.3	4.4	4.3	4,057
Developed Facilities	0.7	1.8	8.1	20.9	68.5	4.5	4.2	4,521
Condition of Environment	1.0	2.4	4.9	25.1	66.5	4.5	4.6	7,115
Employee Helpfulness	0.6	1.7	5.8	14.3	77.5	4.7	4.4	3,052
Interpretive Displays	1.3	5.6	25.2	26.2	41.7	4.0	3.6	4,108
Parking Availability	1.9	4.1	9.1	18.0	66.9	4.4	4.1	6,299
Parking Lot Condition	1.6	2.6	10.5	23.5	61.8	4.4	3.8	5,815
Rec. Info. Availability	2.1	4.7	14.8	28.4	50.1	4.2	4.1	5,327
Road Condition	2.0	5.6	11.8	29.4	51.2	4.2	4.2	5,762
Feeling of Safety	0.4	1.0	4.0	16.7	77.9	4.7	4.5	6,956
Scenery	0.2	0.4	2.0	10.6	86.8	4.8	4.6	7,151
Signage Adequacy	1.2	5.9	10.4	26.1	56.5	4.3	4.1	6,580
Trail Condition	0.9	3.0	8.6	21.6	65.9	4.5	4.4	4,807
Value for Fee Paid	1.8	12.0	8.4	26.9	50.9	4.1	4.5	2,908

### Selected Regions:

Northern Region (R1) (FY 2005, FY 2006, FY 2007, FY 2008, FY 2009)

Rocky Mountain Region (R2) (FY 2005, FY 2006, FY 2007, FY 2008, FY 2009)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A National Forest Visit is defined as the entry of one person upon a national forest to participate in recreation activities for an unspecified period of time. A National Forest Visit can be composed of multiple Site Visits.

Calculations are computed using weights that expand the sample of individuals to the population of National Forest Visits.