

# Satisfaction - OUDS

## Satisfaction for Visits to Overnight Developed Sites

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	2.5	3.6	10.8	23.7	59.4	4.3	4.5	2,807
Developed Facilities	1.0	1.5	6.3	21.1	70.1	4.6	4.4	2,773
Condition of Environment	0.2	1.1	4.3	18.4	76.0	4.7	4.7	3,272
Employee Helpfulness	1.9	0.9	4.1	10.3	82.7	4.7	4.6	1,928
Interpretive Displays	1.7	3.3	14.2	26.4	54.4	4.3	4.1	1,871
Parking Availability	0.5	2.8	4.8	18.6	73.3	4.6	4.4	3,084
Parking Lot Condition	0.2	1.7	5.6	19.5	73.1	4.6	4.1	2,788
Rec. Info. Availability	0.7	4.9	12.0	23.6	58.8	4.3	4.4	2,628
Road Condition	2.1	3.4	8.6	22.6	63.2	4.4	4.3	2,792
Feeling of Safety	0.9	0.6	2.2	11.1	85.2	4.8	4.7	3,244
Scenery	0.1	0.1	3.1	10.6	86.1	4.8	4.7	3,287
Signage Adequacy	1.0	3.4	10.0	22.0	63.7	4.4	4.5	3,161
Trail Condition	0.4	1.2	7.3	24.1	67.0	4.6	4.4	2,037
Value for Fee Paid	0.8	4.9	4.3	20.2	69.7	4.5	4.6	2,483

### Selected Regions:

Northern Region (R1) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Rocky Mountain Region (R2) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Southwest Region (R3) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Intermountain Region (R4) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Pacific Southwest Region (R5) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Pacific Northwest Region (R6) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Southern Region (R8) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Eastern Region (R9) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)  
 Alaska Region (R10) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

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A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of OUDS Site Visits.