

Satisfaction - GFA

Satisfaction for Visits to Undeveloped Areas (GFAs)

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	5.6	8.5	13.0	24.6	48.3	4.0	4.3	3,839
Developed Facilities	0.8	2.4	9.8	22.0	65.0	4.5	4.2	4,055
Condition of Environment	0.8	2.4	5.1	20.0	71.7	4.6	4.8	10,272
Employee Helpfulness	0.8	1.5	7.4	9.6	80.8	4.7	4.4	2,497
Interpretive Displays	2.2	5.4	19.3	23.3	49.7	4.1	3.9	5,321
Parking Availability	1.7	4.7	9.8	17.3	66.4	4.4	4.2	8,572
Parking Lot Condition	1.0	2.5	9.0	21.2	66.4	4.5	4.0	7,575
Rec. Info. Availability	1.7	5.4	17.5	24.1	51.4	4.2	4.2	7,309
Road Condition	3.9	6.4	12.8	27.3	49.6	4.1	4.3	8,069
Feeling of Safety	0.6	0.9	3.0	12.6	82.8	4.8	4.6	9,993
Scenery	0.2	0.6	3.1	10.9	85.1	4.8	4.7	10,292
Signage Adequacy	2.6	5.9	13.5	22.4	55.6	4.2	4.2	9,205
Trail Condition	1.1	2.8	7.2	27.2	61.7	4.5	4.5	7,716
Value for Fee Paid	1.2	2.2	7.7	14.7	74.2	4.6	4.3	2,830

Selected Regions:

Northern Region (R1) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Rocky Mountain Region (R2) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Southwest Region (R3) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Intermountain Region (R4) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Pacific Southwest Region (R5) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Pacific Northwest Region (R6) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Southern Region (R8) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Eastern Region (R9) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)
 Alaska Region (R10) (FY 2015, FY 2016, FY 2017, FY 2018, FY 2019)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

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A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of GFA Site Visits.