

# Satisfaction - OUDS

## Satisfaction for Visits to Overnight Developed Sites

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	2.3	4.0	7.9	20.3	65.5	4.4	4.7	3,174
Developed Facilities	0.3	1.2	4.8	22.9	70.8	4.6	4.5	3,174
Condition of Environment	0.1	1.8	2.8	16.9	78.4	4.7	4.8	3,705
Employee Helpfulness	1.1	0.5	2.7	10.1	85.6	4.8	4.7	2,185
Interpretive Displays	1.2	3.7	13.9	27.5	53.7	4.3	4.2	2,300
Parking Availability	0.7	1.8	4.4	15.4	77.7	4.7	4.5	3,543
Parking Lot Condition	0.1	1.5	4.0	18.4	76.1	4.7	4.3	3,182
Rec. Info. Availability	1.4	5.7	11.9	26.2	54.7	4.3	4.4	3,076
Road Condition	1.0	3.2	7.4	27.4	61.0	4.4	4.4	3,258
Feeling of Safety	0.1	0.2	1.5	13.4	84.7	4.8	4.7	3,660
Scenery	0.1	0.4	2.5	9.7	87.4	4.8	4.7	3,716
Signage Adequacy	0.7	2.8	9.2	22.5	64.8	4.5	4.5	3,587
Trail Condition	0.3	1.3	5.4	19.1	73.8	4.6	4.5	2,444
Value for Fee Paid	1.0	2.4	6.0	20.4	70.3	4.6	4.6	2,871

### Selected Regions:

Northern Region (R1) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)  
 Rocky Mountain Region (R2) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)  
 Southwest Region (R3) (FY 2010, FY 2011, FY 2012, FY 2013, FY 2014, FY 2018)  
 Intermountain Region (R4) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)  
 Pacific Southwest Region (R5) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)  
 Pacific Northwest Region (R6) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)  
 Southern Region (R8) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)  
 Eastern Region (R9) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)  
 Alaska Region (R10) (FY 2010, FY 2011, FY 2012, FY 2014, FY 2018)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

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A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of OUDS Site Visits.