Satisfaction - GFA

Satisfaction for Visits to Undeveloped Areas (GFAs)

	Percent Rating Satisfaction as:							
Satisfaction Element	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	Mean Rating§	Mean Importance†	No. Obs‡
Restroom Cleanliness	4.7	6.0	11.9	22.9	54.5	4.2	4.2	3,204
Developed Facilities	0.6	1.7	11.2	22.7	63.8	4.5	4.2	3,306
Condition of Environment	0.7	2.6	6.0	20.4	70.3	4.6	4.7	8,278
Employee Helpfulness	1.0	0.4	8.7	11.5	78.5	4.7	4.3	2,262
Interpretive Displays	2.1	6.1	20.5	26.9	44.3	4.1	3.8	4,306
Parking Availability	1.9	3.9	8.7	18.6	66.8	4.4	4.2	6,893
Parking Lot Condition	0.9	2.1	9.0	22.7	65.3	4.5	4.0	5,834
Rec. Info. Availability	2.1	6.3	19.5	24.2	47.9	4.1	4.2	5,931
Road Condition	2.6	5.6	12.4	28.3	51.1	4.2	4.3	6,793
Feeling of Satefy	0.7	1.2	4.3	15.0	78.8	4.7	4.5	8,096
Scenery	0.3	0.6	3.3	12.5	83.3	4.8	4.6	8,302
Signage Adequacy	3.0	5.9	15.3	22.9	52.9	4.2	4.2	7,378
Trail Condition	0.7	3.5	8.2	27.4	60.2	4.4	4.5	6,234
Value for Fee Paid	1.9	2.3	9.4	16.1	70.2	4.5	4.3	2,382

Selected Regions:

Northern Region (R1) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Rocky Mountain Region (R2) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Southwest Region (R3) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Intermountain Region (R4) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Pacific Southwest Region (R5) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Pacific Northwest Region (R6) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Southern Region (R8) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Eastern Region (R9) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

Alaska Region (R10) (FY 2011, FY 2012, FY 2013, FY 2014, FY 2015)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

- § Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied =
- 3, Somewhat Satisfied = 4, Very Satisfied = 5
- † Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5
- ‡ No. Obs is the number of survey respondents who responded to this item.

8/1/2025

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Satisfaction Element	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	Mean Rating§	Mean Importance†	No. Obs‡

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of GFA Site Visits.

8/1/2025