

Percent Satisfied

Percent Satisfied Index† Scores for Aggregate Categories

Satisfaction Element	Satisfied Survey Respondents (%)		
	Developed Sites‡	Undeveloped Areas (GFAs)	Designated Wilderness
Developed Facilities	82.2	80.3	78.8
Access	95.4	85.5	98.4
Services	86.8	78.6	77.5
Feeling of Safety	98.7	93.3	100.0

Selected Forests:
Cleveland NF (FY 2014)

† This is a composite rating. It is the proportion of satisfaction ratings scored by visitors as good (4) or very good (5). Computed as the percentage of all ratings for the elements within the sub grouping that are at or above the target level, and indicates the percent of all visitors that are reasonably well satisfied with agency performance.

‡ This category includes both Day Use and Overnight Use Developed Sites.