

# Satisfaction - Wilderness

## Satisfaction for Visits to Designated Wilderness\*

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	10.5	13.3	28.0	18.9	29.4	3.4	4.2	74
Developed Facilities	0.0	5.1	17.2	23.0	54.7	4.3	3.9	38
Condition of Environment	0.0	1.0	1.1	15.1	82.8	4.8	4.8	167
Employee Helpfulness	0.0	1.5	2.1	7.8	88.7	4.8	4.4	63
Interpretive Displays	8.2	2.5	27.4	22.5	39.4	3.8	3.8	105
Parking Availability	1.2	0.5	6.3	13.3	78.7	4.7	4.3	139
Parking Lot Condition	0.0	1.3	6.3	20.0	72.4	4.6	3.8	133
Rec. Info. Availability	1.3	10.4	21.6	19.8	47.0	4.0	4.3	133
Road Condition	0.0	2.9	6.9	26.1	64.1	4.5	4.3	100
Feeling of Safety	0.7	0.0	2.4	13.5	83.4	4.8	4.6	159
Scenery	0.6	0.0	3.8	12.9	82.8	4.8	4.7	166
Signage Adequacy	3.4	6.1	11.3	31.5	47.6	4.1	4.3	154
Trail Condition	0.0	0.6	3.8	33.5	62.2	4.6	4.6	162
Value for Fee Paid	2.9	1.8	4.7	10.1	80.5	4.6	4.4	82

### Selected Forests:

Angeles NF (FY 2006)  
 Cleveland NF (FY 2009)  
 Los Padres NF (FY 2009)  
 San Bernardino NF (FY 2009)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

\* Data supplied is for all Designated Wilderness on the forest combined. Data was not collected for satisfaction for each individual Wilderness on the forest.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of Wilderness Site Visits.