

Satisfaction - OUDS

Satisfaction for Visits to Overnight Developed Sites

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	4.6	10.0	13.8	26.6	45.1	4.0	4.6	232
Developed Facilities	0.2	0.8	10.6	33.9	54.5	4.4	4.5	218
Condition of Environment	0.2	0.0	4.1	24.2	71.5	4.7	4.8	257
Employee Helpfulness	2.9	4.3	5.6	11.0	76.2	4.5	4.6	181
Interpretive Displays	1.5	6.6	29.9	22.9	39.1	3.9	3.9	159
Parking Availability	0.0	3.3	6.7	21.2	68.8	4.6	4.3	255
Parking Lot Condition	0.0	3.2	7.6	14.6	74.6	4.6	4.1	246
Rec. Info. Availability	2.4	11.7	22.7	24.9	38.3	3.9	4.2	227
Road Condition	0.5	3.5	6.3	23.1	66.5	4.5	4.3	232
Feeling of Safety	0.3	0.7	2.1	18.7	78.3	4.7	4.7	252
Scenery	0.2	0.0	3.7	18.1	78.1	4.7	4.7	258
Signage Adequacy	2.9	9.4	8.0	33.8	46.0	4.1	4.5	252
Trail Condition	1.2	2.3	7.7	27.7	61.1	4.5	4.4	191
Value for Fee Paid	0.9	6.5	7.5	20.5	64.6	4.4	4.5	215

Selected Forests:

Angeles NF (FY 2006)
 Cleveland NF (FY 2009)
 Los Padres NF (FY 2009)
 San Bernardino NF (FY 2009)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of OUDS Site Visits.