

Satisfaction - GFA

Satisfaction for Visits to Undeveloped Areas (GFAs)

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	5.2	13.9	27.8	24.3	28.8	3.6	4.2	155
Developed Facilities	0.4	4.0	22.1	28.7	44.8	4.1	4.0	123
Condition of Environment	1.0	5.0	6.6	25.4	62.0	4.4	4.7	352
Employee Helpfulness	0.1	1.3	2.9	26.1	69.6	4.6	4.5	106
Interpretive Displays	5.3	13.0	17.3	30.5	33.9	3.7	4.0	194
Parking Availability	3.7	9.1	11.5	24.0	51.7	4.1	4.1	331
Parking Lot Condition	1.5	5.5	18.3	20.9	53.9	4.2	3.9	266
Rec. Info. Availability	5.0	11.5	24.2	27.7	31.6	3.7	4.1	282
Road Condition	3.0	8.0	12.4	28.2	48.4	4.1	4.1	304
Feeling of Safety	0.9	0.9	8.3	25.7	64.2	4.5	4.5	345
Scenery	1.0	0.3	4.4	19.1	75.2	4.7	4.6	352
Signage Adequacy	4.7	13.4	22.8	26.0	33.1	3.7	4.0	329
Trail Condition	0.7	1.6	6.6	30.8	60.3	4.5	4.5	316
Value for Fee Paid	1.2	2.4	7.7	12.6	76.0	4.6	4.2	177

Selected Forests:

Angeles NF (FY 2006)
 Cleveland NF (FY 2009)
 Los Padres NF (FY 2009)
 San Bernardino NF (FY 2009)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of GFA Site Visits.