

Satisfaction - DUDS

Satisfaction for Visits to Day Use Developed Sites

Satisfaction Element	Percent Rating Satisfaction as:					Mean Rating§	Mean Importance†	No. Obs‡
	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied			
Restroom Cleanliness	9.9	9.6	11.8	34.2	34.6	3.7	4.3	397
Developed Facilities	1.3	2.3	12.8	25.8	57.7	4.4	4.3	485
Condition of Environment	0.8	2.3	9.4	27.8	59.6	4.4	4.4	550
Employee Helpfulness	2.0	0.4	8.7	23.9	65.0	4.5	4.5	407
Interpretive Displays	4.0	2.8	33.4	24.3	35.6	3.8	3.6	387
Parking Availability	1.9	5.5	6.8	20.9	65.0	4.4	4.4	546
Parking Lot Condition	2.5	6.4	15.4	28.0	47.6	4.1	4.0	541
Rec. Info. Availability	2.0	8.9	20.9	24.0	44.1	4.0	4.0	467
Road Condition	0.2	3.4	16.3	31.1	49.0	4.3	4.0	426
Feeling of Safety	0.1	1.5	8.5	15.7	74.2	4.6	4.5	540
Scenery	0.1	1.7	7.3	17.2	73.8	4.6	4.2	551
Signage Adequacy	2.4	6.0	16.3	32.4	42.9	4.1	4.1	541
Trail Condition	1.9	2.7	33.6	23.4	38.5	3.9	3.7	339
Value for Fee Paid	2.1	3.8	9.3	31.4	53.4	4.3	4.5	399

Selected Forests:

Angeles NF (FY 2006)
 Cleveland NF (FY 2009)
 Los Padres NF (FY 2009)
 San Bernardino NF (FY 2009)

NOTE: The data was not reported for items with fewer than 10 responses. Satisfaction and Importance were asked as two separate questions so one of these may have 10 responses even though the other does not.

§ Scale: Very Dissatisfied = 1, Somewhat Dissatisfied = 2, Neither Satisfied nor Dissatisfied = 3, Somewhat Satisfied = 4, Very Satisfied = 5

† Scale: Not Important = 1, Somewhat Important = 2, Moderately Important = 3, Important = 4, Very Important = 5

‡ No. Obs is the number of survey respondents who responded to this item.

A Site Visit is the entry of one person onto a National Forest site or area to participate in recreation activities for an unspecified period of time.

Calculations are computed using weights that expand the sample of individuals to the population of DUDS Site Visits.