The MIDAS website is continually being updated and old page specs sometimes interfere with the new page specs. It's best to turn off your browser cache so that the new pages can render properly – see the instructions below.

After you turn off the cache, close your browser to get the changes to take effect. When you restart your browser all the old page specs should be gone, and the new page specs should load properly.

Included below are the instructions for **Edge**, **Firefox** and **Chrome**. You can turn the cache off in whichever browser you like to use for navigating MIDAS.

# Turn off Edge Webpage Cache

In Edge, paste the following address in your browser address bar and hit enter:

### edge://settings/clearBrowsingDataOnClose

Click the slider buttons for both **Cookies and other site data** and **Cached images and files** so the page looks like below then close and restart Edge:



# Turn off Firefox Webpage Cache

In Firefox click on the 3 horizontal bars in the upper right corner, click on **Settings**, go to **Privacy & Settings**, scroll down to **Cookies and Site Data** and put a checkmark in the **Delete cookies and site data when Firefox is closed**. Then close and restart Firefox:

۷	😨 5 Ways to Force Refresh in Your 🗙	tt Settings × +							$\sim$		-	Ø	×
$\leftarrow$	→ C	Firefox about:preferences#privacy							\$			பி	≡
<mark>G</mark> G	oogle 🕀 CHD 💮 News 🕀 Softwa	rePurchase 🕀 Software 🕀 Accounts 🕀 MBox 🧀 HR 🕀 SN 🕀 JFROG 🤅	🕀 ART	DEV-Access	UVPE Acess	PRD-Access	FIA IT Alerts	Directory Update		$\gg$	🗋 Oth	er Bookm	arks
		O Your browser is being managed by your organization.	⊖ Find	in Settings									^
	🚱 General	O Always											
	Home	Home Only when Firefox is set to block known trackers											i
	Q Search	Cookies and Site Data											
	Privacy & Security	Calculating site data and cache size Learn more		Clear	r Data								
	<b>m</b> More from Mozilla	Delete cookies and site data when Firefox is closed		Manag	ge Data								
				Manage E <u>x</u>	ceptions								
		Logins and Passwords											
		Ask to save logins and passwords for websites		Excep	tions								
		✓ Autofill logins and passwords		Saved	Logins								
	Suggest and generate strong passwords												
	Suggest Firefox Relay email masks to protect your email address Learn more												
		Show alerts about passwords for breached websites Learn m	nore										
	2 Extensions & Themes	Use a Primary Password Learn more	Chan	ge <u>P</u> rimary Pa	assword								
	⑦ Firefox Support	Formerly known as Master Password											
	-	Allow Windows single sign-on for Microsoft, work, and school ad	ccount	s Learn more	2								~
	P Type here to search	H 🏧 🐢 📫 🚚 💏 🧮 🗖	N		D 💭	w		64	PF Heavy rain		6:13	AM [	<b>_</b>

# Turn off Chrome Webpage Cache

Depending on your version of Chrome there are two ways to turn off Chrome webpage caching:

#### Option 1

In Chrome click on the 3 dots in the upper right corner, click on **Settings**, go to **Privacy & Settings**, click on **Cookies and other site data**, click on **Clear cookies and site data when you close all windows**. Then close and restart Chrome:



### Option 2

In Chrome click on the 3 dots in the upper right corner, click on **Settings**, go to **Privacy & Settings**, click on **Clear browsing data**, put a checkmark in both **Cookies and other site data** and **Cached images and files** and set the **Time range** to **All time**. Then click on the **Clear data** button and close/restart Chrome:

